

# सेण्टर फॉर गुड गवर्नेन्स CENTRE FOR GOOD GOVERNANCE हरिश्चन्द्र माथुर राजस्थान राज्य लोक प्रशासन संस्थान HCM RAJASTHAN STATE INSTITUTE OF PUBLIC ADMINISTRATION

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## **Centre for Good Governance**

As per Budget Announcement made by Chief Minister in 2004-2005, a Centre for Good Governance (CGG) has been established in the HCM Rajasthan State Institute of Public Administration in 2004 with a view to coordinate and support the designing and implementation of the State Government's Governance Reforms Programme. For this it would undertake action research, provide professional advice, and conduct change management programmes for government departments and other concerned agencies. This way, the Centre would cater the needs of policy makers, civil servants, relevant authorities, representatives of industries, academics, research institutes and non-governmental organisations for implementing the reform initiatives in the state.

#### VISION

The CGG aims to be a resource and capacity-building institution for the state governments, their various departments and officials and also for local self-governments and civil society. It would devote itself fully to providing support to the governmental efforts to reform the systems

# **OBJECTIVES**

The objectives of the CGG are:

• to create a knowledge base to be utilized by the stakeholders to continuously audit systems based on the principles of good governance;

- on the basis of above studies, to suggest new public management systems in administration, especially under the indicators such as speed, clarity, transparency, predictability, responsiveness, required interface, understanding and execution of rules and procedures in such a way that it fulfils the aims and objectives of the organisation;
- to organize and support training programmes for the stakeholders to tune in their policies, procedures and outcome with good governance and people's participation in development and also to devise ways to empower people at large;
- to help strengthen institutions which may function as positive pressure groups for result-oriented delivery systems; and restructuring of delivery system;
- to create a bank of best practices, success stories and successfully tried experiments and tools in governance reforms; and
- to promote consultancy services to state and local governments and other national and international organisations in the field of action research and implementation of reforms.

# **GOAL**

The goal of the CGG is to bring excellence in governance of the state and to strengthen institutions of civil society for making it sustainable.

## **FOCUS AREA**

The focus will be on creation of knowledge-base through conducting action research and studies of government and other organisations for improving performance and developing tools and techniques for performance audit of organisations and persons and on capacity-building programmes for the stakeholders.

#### **GOVERNING BOARD**

The Centre is a registered body under Rajasthan Societies Registration Act, 1958. There is an Executive Body and a Governing Body consisting of following officers:

- 1. Chief Secretary to Government (Chairman, CGG), Rajasthan, Jaipur
- 2. Director General of Police, Police Headquarters, Rajasthan, Jaipur;

- 3. Additional Chief Secretary to Government, Rural Development and Panchayati Raj, Rajasthan, Jaipur;
- 4. Additional Chief Secretary to Government, Administrative Reforms Rajasthan, Jaipur
- 5. Additional Chief Secretary to Government, Industries, Rajasthan, Jaipur
- 6. Director and Principal Secretary to Government (Training), HCM RIPA, Jaipur;
- 7. Principal Secretary to Government, Planning, Rajasthan, Jaipur
- 8. Principal Secretary to Government, Revenue, Rajasthan, Jaipur
- 9. Principal Secretary to Government, Finance, Rajasthan, Jaipur;
- 10. Principal Secretary to Government, Personnel, Rajasthan, Jaipur
- 11. Principal Secretary to Government, Medical & Health, Rajasthan, Jaipur
- 12. Principal Chief Conservator of Forests, Rajasthan, Jaipur.
- 13. Member Secretary, Centre for Good Governance, HCM RIPA, Jaipur.

#### **FUNDING**

The Centre is provided annual grant from the State Government every year. Rs. 30 lakhs have been sanctioned for the Centre as grants-in-aid for the Year 2014-2015. Besides, studies, evaluation of schemes and programmes, projects are proposed to various Ministries/Departments of Government of India and money is sanctioned. The Centre conducts several activities under the sponsorship of the Department of Personnel and Training, Government of India, New Delhi. At present, the Centre is implementing Sevottam Plan Scheme of Department of Administrative Reforms and Public Grievances, Government of India. This scheme is available for 5 years.

## **SOURCES OF INPUTS**

The CGG will receive inputs from the following sources:

- Government of Rajasthan through different departments and agencies.
- ♣ Government of India through Department of Personnel and Training, Administrative Reforms and Public Grievances, Ministry of Finance, Minority Affairs and other related Ministries.
- International agencies working in the field of good governance.
- ♣ Policy research units working in the area of policy analyses and policy responses, including policy advocacy.
- Consultants, who provide technical and policy advice.

## **ACTIVITIES**

- Research.
- ♣ Documentation and Dissemination of Good Governance Practices
- Documentation of studies/ reports.

## **EXPECTED OUTCOMES**

In **qualitative** terms, the outcomes will be:

- Creation of knowledge base.
- Creation of capacities in the stakeholders to analyse, articulate and reengineer their policies, processes and procedures and to adopt systems of good governance.
- ♣ Strengthening of civil society and citizens to become partners and stakeholders in development.
- ♣ Creation of an informed society through popularizing Citizens' Charters and right to information.

#### In quantitative terms, the outputs will be:

- ♣ Study papers on functioning of different stakeholder organisations and their bottlenecks and also suggesting remedial measures.
- Training modules.
- Running training courses, conducting workshops, seminars for stakeholders.
- ♣ Publication of, case studies, best practices and success stories.

## **ACTIVITIES OF THE CENTRE:**

Following projects are under progress:

◆ A project proposal on *Professional Documentation of Good Governance Practices in Health Sector, Rajasthan* was prepared and submitted to the Department of Administrative Reforms and Public Grievances, Ministry of Personnel, Public Grievances and Pensions, Government of India, New Delhi in June 2012. It has now been sanctioned by the Government of India, vide Sanction No. 37/5/2012-DD-I dated 14-11-2012. Financial assistance of Rs. 3.00 lakhs has been approved

for documentation and dissemination of good governance initiatives in Rajasthan in the Social Development Sector of Rajasthan. The Project has been entrusted to Professor R.K.Choubisa, HCM RIPA, Jaipur who is the Project Coordinator and Chief Consultant. Dr. K.L. Pokharna has been associated as Associate Consultant. The work is completed and is in Press.

♦ Study on *Atrocities on Scheduled Castes and Scheduled Tribes and Women* undertaken by Tata Institute of Social Sciences, Deonar, Mumbai is in progress.

#### New Research Projects negotiated.

The Centre negotiated following new projects during the Year 2012-2013-

- As per Expression of Interest issued under Plan Scheme of the Bureau of Police and Research Development, Ministry of Home Affairs, Government of India, the Centre submitted a project proposal on *Application of Human Rights Initiatives in Prison Management* prepared by Shri S.S.Bissa, IAS (Rtd) Visiting Professor, CGG in January 2013. The same has been negotiated with the BPR&D with a budget of Rs. 16.27 lakhs.
- A project proposal on *Professional Documentation of Good Governance Practices in Rajasthan Police* was submitted to the Department of Administrative Reforms and Public Grievances, Ministry of Personnel, Public Grievances and Pensions, Government of India, New Delhi in February 2013. Financial assistance of Rs. 3.00 lakhs has been proposed to the Government of India. The Ministry has approved the project, vide, letter No. 37/2/2010-DD-Idated 20 March 2013. The work is complete and is in press.
- The Centre negotiated another good project under the scheme for studies by State ATIs and CTIs during the 12th Plan Period (2012-2017) of the Department of Administrative Reforms and Public Grievances, Ministry of Personnel, Public Grievances and Pensions, Government of India, New Delhi. The proposal was prepared by Professor R.K.Choubisa on *Effectiveness of Rajasthan Guaranteed Delivery of Public Services Act*, 2011 and submitted to the Government of India in September 2012. The same has been approved with a financial assistance of Rs. 10.00 lakhs, vide, Sanction No. 13012/1/2012-PG(I)\_ dated 13 March 2013 and 21 March 2013. It has been sanctioned under Sevottam (Plan) Scheme. The book has been published.
- Department of Administrative Reforms and Public Grievances, Ministry of Personnel, Public Grievances and Pensions, Government of India, New Delhi as a Nodal Department for implementation of the recommendations of the 2nd Administrative Reforms Commission felt the need to build capacity in the institutions to impart training to the officials at the Induction level, mid service level and as part of the normal training programmes. The Capacity Building Scheme has components like development of Modules for Training officers at induction and midservice levels, development of modules of training of trainers and conducting

training as per modules. The Centre has already handled project reports of Administrative Reforms Commission. Hence, Centre for Good Governance negotiated this project with a budget of Rs. 1.00 lakh. Government of India has approved the project, vide, sanction No. K-11022/63/2012-AR dated 18 February 2013 and 12 March 2013. The work is completed.

#### The Centre conducted following activities during the Year 2012-2013:

- 1. Preparation of Training Module on Sensitization of Government Functionaries on Minority Issues (July 2012)
- 2. Constitution of A Core Group for preparation of training module on Minority Issues (July 2012)
- 3. Validation Workshops on Training Modules on Sensitization of Government Functionaries on Minority Issues on 3 August 2012 and 14 December 2012. (RIPA, DoPT, NMC)

#### 4. Special Lecture Series:

- a. Lecture on *Towards a Viable Public Distribution System in India in the context of proposed National Food Security Legislation* by Padma Bhushan Professor Abhijit Sen was organized by CGG, HCM RIPA in association with State Planning Board, Rajasthan (18 August 2012)
- b. Lecture on *Reinventing Government-Challenges and Opportunities in the Twentieth Century* by Shri T.K.A. Nair, Advisor to Prime Minister of India on 24 September 2012.
- c. Lecture on *The Pakistan Conundrum-Mirage, Rhetoric and Reality* by Dr. Vijay Kapoor, IAS, Professor of Management Studies, University of Delhi on 5 February 2013. Shri C.K. Mathew, Chief Secretary to Government, Rajasthan presided over the lecture.
- d. Lecture by Shri KekiDaruwalla, Member, National Commission on Minorities, New Delhi on 18 March 2013.
- e. Lecture by NandanNilekani, Chairman of the New Unique Identification Authority of India (UIDAI). It was organized by the CGG in association with CUTS, Jaipur.
- 5. Hindi Divas was celebrated on 14 September 2013 in which poets like Sanjay Jhala, Aswini Sharma, Lokesh Kumar Singh, Manoj Sharma, Pankaj Ojha and Kishore Pareek contributed geets, ghazzala on Hindi Divas.
- 6. 56th HCM RIPA Foundation Day was celebrated during 19-23 November 2013. A number of events like Geet, Quizz, Question-Aswer, Sulekh, Antakshari, Musical Chair, Cricket, Basket Ball, Tennis, Rassakashi, Fun Games, Fancy Dress, Run for RIPA etc took place during this week. CGG approved Rs. 20,000 for this event.
- 7. Two Days Workshop on Result Frameworks Documents (RFD) was conducted by the CGG in association with Performance Management Division (PMD),

Cabinet Secretariat, New Delhi and Planning Department, Rajasthan, Jaipur on 17-18 October 2013.

- 8. International Human Rights Day was celebrated on 7 December 2012 under the sponsorship of National Human Rights Commission, New Delhi.
- 9. RIPA Book Fair was organized from 31 January 2013 to 2 February 2013. CGG purchased books worth Rs. 2.00 lakhs in the Fair.
- 10. One Day Discussion Workshop on *MahilaSamman* was organised on 4 March 2013 by the CGG in association with State Commissioner for Women, Jaipur.
- 11. Training of Trainers Course on Sensitization of Government Functionaries on Socio-Economic and Educational conditions of the Socio-Religious Communities (18-20 March 2013)

#### Harish Chandra Mathur Memorial Lecture-partnership with HCM Trust, New Delhi

The Centre organized Harish Chandra Mathur Memorial Lecture on Excellence and Ethics in Public Services on 31 January 2013. Shri B.L. Joshi, HE the Governor of Uttar Pradesh delivered the Lecture. The Centre introduced a partnership with the HCM Trust, New Delhi. The trust instituted a sum of Rs. 50,000 for regular organisation of HCM Memorial Lecture with State Level Essay Competition on Good Governance every year. RIPA Award Function was added with this programme in which prizes were distributed to the winners.

#### State Level Essay Competition on Good Governance

The Centre organized a State Level Essay Competition, 2012. Entries were invited from two categories of participants. Three themes were notified:

- e-Governancefor Good Governance: Emerging Technology and New Opportunities
- Inspired Performance: Mantra of Effective Delivery of Public Services
- Innovations in Training of Public Servants

Three Prizes (First Rs. 7500, Second Rs. 5000 and Third Rs. 3000) were given to the winners. The winners include: Shri Sanjay Malhotra, Shri I.D.Variyani, Shri Manish Gupta, Dr. Sonia Dutt Sharma, Shri Kamal Tiwari and Dr.MeeraMathur.

#### **NAI ROSHNI SCHEME**

In response to Expression of Interest, Centre for Good Governance submitted an application for its empanelment for Training, Research, Monitoring, Evaluation and Impact Studies for the Year 20-12-2013. Ministry of Minority Affairs, Government of India, New Delhi has issued its orders for the empanelment of CGG. Accordingly, CGG applied for undertaking training assignment under *NaiRoshni-The scheme of Leadership Development of Minority Women (introduced from 2012-2013)*.

The objective of the **NaiRoshni** scheme is to empower and instill confidence among minority women, including their neighbours from other communities living in the same village/locality, by providing knowledge, tools and techniques for interacting with Government systems, banks and other institutions at all levels. Empowerment of women from the minority communities and emboldening them to move out of the confines of their home and community and assume leadership roles and assert their rights, collectively or individually, in accessing services, facilities, skills, and opportunities besides claiming their due share of development benefits of the Government for improving their lives and living conditions.

The project proposal has been accepted by the Government of India on 2 July 2014 and sanctioned the project in the CGG during current financial year. CGG has executed a Bond as required under the scheme and will get financial assistance. CGG has successfully conducted sensitization trainings of government functionaries on issues concerning socioreligious communities during 2012-2013 and 2013-2014.

Training schedule will be prepared under the new scheme after receiving funds and guidelines from the Ministry of Minority Affairs, Government of India, New Delhi.

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